

# Terms & Conditions - #givethegiftotravel

## Conditions of Entry

1. Information about the prize and how to enter forms part of these terms and conditions of entry. Entry into this promotion is deemed acceptance of these terms and conditions of entry by each entrant. Entry is permitted via Facebook only.
2. The promoter is Flight Centre Travel Group Limited, ABN 25 003 377 188 of 545 Queen Street, Brisbane, Queensland 4000 ("**Promoter**").
3. Entry is open to residents of Australia aged 18 years or older, who enter the promotion in the required manner as stated in these terms and conditions ("**Eligible Entrants**").
4. Employees of Flight Centre Travel Group Limited, its related bodies corporate, suppliers, agencies, licensees and their immediate families are not permitted to enter.

## Duration of Promotion Period

4. The promotion will commence at 1600 AEST on Monday, 30 November 2015 and will continue until 1500 AEST on Saturday, 12 December 2015 ("**Promotion Period**").

## How to Enter

6. Eligible Entrants may enter multiple times, but the entrant must tag only one person per entry for their entry to be valid. Eligible Entrants may not tag themselves in an entry (they must tag another person).
7. To enter the promotion, Eligible Entrants must successfully tag one (1) person per comment in the comments section of the daily #givethegiftotravel post on Facebook.
8. Entrants submit a Prize Draw entry for the person that they tag. The Prize Winner will be contacted by the Promoter. It is the responsibility of the Prize Winner to give the Prize to the person they have won the Prize for. The Promoter does not accept responsibility for any disputes with or between a Prize Winner and an Eligible Entrant.
9. Duplicate identical entries will not be counted as valid entries.
10. Entries will be deemed to be accepted at the time of the Prize Winner selection at 1500 AEST each day of the Promotion Period.
11. Entries received will be considered final by the Promoters. Entries which are incomplete, inaccurate, erroneous, illegible, inappropriate, offensive or incomprehensible or which infringe intellectual property rights will be deemed invalid. Invalid entries include whereby the entrant has tagged an individual friend more than once per entry.
12. Entries must be received by the Promoters during the Promotion Period. The Promoter does not accept responsibility for late, lost or misdirected entries.
13. Any costs associated with accessing the promotion are the responsibility of each entrant and are dependent on the Internet Service Provider used.
14. The Promoter takes no responsibility for any variation in the value of the Prize.

15. If the Promoter is unable to provide the Prize Winner with the nominated Prize, the Promoter reserves the right to supply an alternative prize of similar monetary value, subject to any direction of a lottery authority.
16. If the Prize Winner does not accept any element of the Prize, the Promoter is not obliged to provide the Prize Winner with a substitute prize.

### **Selection of Prize Winner**

17. There will be twelve (12) Prize Winners. Each day of the Promotion Period, one (1) Prize Winner from Facebook will be announced on <http://www.flightcentre.com.au/promotions/give-the-gift-of-travel>. The Prize Winners will be chosen by a random computer generated Prize Draw.
18. The Prize Draw will take place daily at 1500 AEST daily from the 1 December, 2015 to the 12 December, 2015 at Flight Centre Travel Group Limited Head Office, Level 2, 545 Queen Street, Brisbane QLD 4000.
19. The Prize Winner will be announced on Flight Centre Australia's website at: <http://www.flightcentre.com.au/promotions/give-the-gift-of-travel> at 1400 AEST each day of the Prize Draw. The Prize Winner will be notified via Facebook comment on the #givethegiftottravel post where they entered into the draw and will be requested to email [social\\_media@flightcentre.com](mailto:social_media@flightcentre.com).
20. To confirm their identity, the Prize Winner may be provided with an image by the Promoter that must be loaded onto their own social media account.
21. The Promoter will not enter into correspondence regarding the result of the Prize Draw.
22. If any Prize has not been claimed by the Prize Winner by 1200 AEST on Monday, 14 December 2015 ("the **Unclaimed Prize**"), an unclaimed Prize Draw for the Unclaimed Prize will occur at 1200 AEST on Monday, 14 December, 2015 ("**Unclaimed Prize Draw**"). The Unclaimed Prize Draw will be a random computer generated prize draw. The winner of the Unclaimed Prize Draw will be notified by social media on the day of the Unclaimed Prize Draw.

### **Prize Details**

23. Prize details include:

<b>Quantity</b>	<b>Prize Partner</b>	<b>Value</b>
1x	2 return economy flights to anywhere on the Etihad Airways network	\$4,000
1x	Holiday for 2 to the Cook Islands	\$4,500
1x	2 return economy flights to Bali with Tigerair	\$1,500
1x	2 return economy flights to anywhere on Virgin Australia domestic network	\$1,500
1x	Holiday for 2 to Dubai	\$5,000
1x	Holiday for 2 to Vanuatu	\$3,000
1x	Holiday for 2 to Northern Territory	\$2,000
1x	Holiday for 2 to Hong Kong	\$3,500
1x	Holiday for 2 to Solomon Islands	\$4,000
1x	Holiday for 2 to Tasmania	\$1,500
1x	Holiday for 2 to South Australia	\$2,000
1x	Holiday for 2 to New Zealand	\$2,500

24. The total maximum prize pool for this promotion is \$35,000 AUD.

25. The Prize Winner must take the Prize as offered. The Prize is not transferable, redeemable, refundable, and cannot be sold or exchanged for cash. The Prize cannot be used in conjunction with any other offer.
26. Travel using the Etihad Airways prize must be booked by 14 December 2015. The prize includes two (2) return economy openjaw flights to anywhere on the Etihad Airways network ex Perth, Brisbane, Melbourne and Sydney via Etihad Airways and domestic flights via Flight Centre for the winner to reach their nearest departing airport from Adelaide, Canberra, Darwin and Hobart. Flights are subject to availability in 'S' class and travel during peak periods and embargo periods may be restricted. This includes, but is not limited to the Christmas/New Year period, July and August. Tickets must be booked at least 30 days prior to travel. Travel must be completed within 3 months from the date of first departure, with no extension. Etihad Airways will allow one (1) amendment free of charge. Valid for Etihad Airways services with 'EY' flight number only. Tickets are non-transferable, non-upgradeable, non-refundable and non-redeemable for cash or other goods or services. The following costs are to be borne by the passenger: travel costs to and from the points of departure, travel insurance, accommodation, excess baggage over and above the approved 2 bags at 23kg each per person, meals, all taxes, levies and surcharges, and any other travel related expenses. No Frequent Flyer points will be accrued as part of this prize. Final value of trip booked using a travel Prize is based on the desired destination (where flexible) and departure/return dates selected by the Prize Winner. The Prize Winner will be responsible for payment of any amount in excess of the Prize value. Any tickets which remain unused after the expiry date are only valid for refund within one year from the date of issue. It is the responsibility of the prize winner to cover themselves for travel insurance, health requirements and ensure they have valid passports (6 months minimum) and visas (if required). Travel period is between 1 January 2016 – 31 October 2016.
27. Travel using the Solomon Islands prize must be booked by 31 January 2016 with at least 60 days notice of intended travel date, subject to availability. The prize includes two (2) return economy flights to Solomon Islands from Brisbane and Sydney via Solomon Airlines and domestic flights via Flight Centre to reach departing airports from Melbourne, Adelaide, Perth, Canberra, Darwin and Hobart. Flights are subject to availability. Tickets are non-transferable, non-upgradeable, non-refundable and non-redeemable for cash or other goods or services. The prize also includes four (4) nights twin share accommodation at the Heritage Park Hotel and a full day Savo Island Volcano tour for two (2) people subject to weather conditions. Where possible an alternative tour will be offered, this will be a City and Battlefields Tour. Offer subject to availability and accommodator's discretion at time of booking. Prize does not include transfers, meals or any items of a personal nature. It is the responsibility of the prize winner to cover themselves for travel insurance, health requirements and ensure they have valid passports (6 months minimum) and visas (if required). Travel period is between 1 February 2016 – 31 October 2016, subject to availability with the following blackout dates unavailable between 20 December 2015 – 7 January 2016 and 24 March 2016 – 30 March 2016 and 7 April 2016 – 30 April 2016 and 30 June 2016 – 21 July 2016 and 20 September 2016 – 12 October 2016.
28. Travel using the Virgin Australia prize must be booked by 31 January 2016. The prize includes two (2) return economy direct flights to and from Perth, Sydney, Melbourne, Adelaide, Brisbane, Cairns, Canberra, Darwin and Hobart. Flights are subject to 'S' class availability and once booked are non-transferable and non-refundable. Tickets are not upgradeable and frequent flyer points and status credits are not guaranteed. All fare conditions relevant to the fare booked apply including change fees and are non refundable. If ticket value exceeds that of the prize value then a credit card must be provided for additional payment. Travel period is between 1 December 2015 – 31 October 2016, subject to availability with the following blackout dates unavailable between 15 December 2015 – 15 January 2016 and 24 March 2016 – 30 March 2016 and 7 April

2016 – 30 April 2016 and 30 June 2016 – 21 July 2016 and 20 September 2016 – 12 October 2016.

29. Travel using the Tigerair prize must be booked by 31 January 2016. The prize includes two (2) return economy flights to Bali Denpasar from Melbourne, Adelaide or Perth via Tigerair and domestic flights via Flight Centre for the winner to reach their nearest departing airport from Brisbane, Sydney Canberra, Darwin or Hobart. Flights are subject to 'L' class availability and once booked are non-transferable and non-refundable. All fare conditions relevant to the fare booked apply including change fees and are non refundable. If ticket value exceeds that of the prize value then a credit card must be provided for additional payment. Prize winner must bear any change fees or cancellation costs should travel need to change due to natural weather events, such as the ash cloud. It is the responsibility of the prize winner to cover themselves for travel insurance, health requirements and ensure they have valid passports (6 months minimum) and visas (if required). Travel period is between 23 March 2016 – 23 September 2016, subject to availability.
30. Travel using the Northern Territory prize must be booked by 31 January 2016. The prize includes two (2) return economy flights to Alice Springs from Perth, Adelaide, Melbourne, Sydney, Brisbane, Canberra, Hobart and Darwin. Flights are subject to availability. Tickets are non-transferable, non-upgradeable, non-refundable and non-redeemable for cash or other goods or services. The prize also includes four (4) nights twin share accommodation at Lasserter's Hotel Alice Springs and a full day tour of West MacDonnell Ranges Experience for two (2) people. Travel period is between 1 December 2015 – 31 October 2016, subject to availability with the following blackout dates unavailable between 20 December 2015 – 7 January 2016 and 24 March 2016 – 30 March 2016 and 7 April 2016 – 30 April 2016 and 30 June 2016 – 21 July 2016 and 20 September 2016 – 12 October 2016.
31. Travel using the Vanuatu prize must be booked by 31 January 2016. The prize includes two (2) return economy flights to Port Vila from Perth, Adelaide, Melbourne, Sydney, Brisbane, Canberra, Darwin and Hobart. Flights are subject to availability. Tickets are non-transferable, non-upgradeable, non-refundable and non-redeemable for cash or other goods or services. The prize also includes four (4) nights twin share accommodation at Mangoes Resort Port Vila and a Pele Island day trip with Evergreen Tours for two (2) people. Prize winner must bear any change fees or cancellation costs should travel need to change due to natural weather events. It is the responsibility of the prize winner to cover themselves for travel insurance, health requirements and ensure they have valid passports (6 months minimum) and visas (if required). Travel period is between 1 December 2015 – 31 October 2016, subject to availability with the following blackout dates unavailable between 20 December 2015 – 7 January 2016 and 24 March 2016 – 30 March 2016 and 7 April 2016 – 30 April 2016 and 30 June 2016 – 21 July 2016 and 20 September 2016 – 12 October 2016.
32. Travel using the South Australia prize must be booked by 31 January 2016 with 30 days notice of intended travel date, subject to availability. The prize includes two (2) return economy flights to Adelaide from Perth, Melbourne, Sydney, Brisbane, Darwin and Hobart. Flights are subject to availability. Tickets are non-transferable, non-upgradeable, non-refundable and non-redeemable for cash or other goods or services. The prize also includes four (4) nights twin share accommodation at Majestic Roof Garden Hotel, Adelaide and a Penfolds Magill Estate Heritage Tour including wine tasting for two (2) people 18+. Travel period is between 1 December 2015 – 31 October 2016, subject to availability with the following blackout dates unavailable between 20 December 2015 – 7 January 2016 and 24 March 2016 – 30 March 2016 and 7 April 2016 – 30 April 2016 and 30 June 2016 – 21 July 2016 and 20 September 2016 – 12 October 2016.
33. Travel using the DriveAway Holidays prize must be booked by 31 December 2015. The prize includes two (2) return economy flights to Auckland ex Perth, Sydney, Brisbane, Adelaide and

Melbourne via Air New Zealand and domestic flights via Flight Centre for the winner to reach their nearest departing airport from Canberra, Darwin and Hobart. Flights are subject to availability. Tickets are not upgradeable and frequent flyer points and status credits are not guaranteed. All fare conditions relevant to the fare booked apply including change fees and are non refundable. Prize must be redeemed in one transaction and cannot be kept for more than one use. Valid for Air New Zealand services with a 'NZ' flight number only. If ticket value exceeds that of the prize value then a credit card must be provided for additional payment. The prize also includes seven (7) nights motorhome hire in New Zealand to the value of NZ \$1000. Pick up from Auckland, Christchurch or Queenstown. Queenstown pick up incurs a fee of NZ\$95. It is the responsibility of the prize winner to cover themselves for travel insurance, health requirements and ensure they have valid passports (6 months minimum) and visas (if required). Travel period is between 1 May 2016 – 30 November 2016, subject to availability with the following blackout dates unavailable between 30 June 2016 – 21 July 2016 and 20 September 2016 – 12 October 2016.

34. Travel using the Cook Islands prize must be booked by 31 January 2016. The prize includes two (2) return economy flights to Rarotonga ex Perth, Sydney, Brisbane, Adelaide, Melbourne, Canberra, Darwin and Hobart. The prize also includes two (2) return economy flights from Rarotonga to Aitutaki with Air Rarotonga. Flights are subject to availability. Tickets are non-transferable, non-upgradeable, non-refundable and non-redeemable for cash or other goods or services. The prize also includes three (3) nights twin share accommodation at The Pacific Resort Rarotonga and three (3) nights twin share accommodation at The Pacific Aitutaki and an Aitutaki Lagoon Cruise for two (2) people. It is the responsibility of the prize winner to cover themselves for travel insurance, health requirements and ensure they have valid passports (6 months minimum) and visas (if required). Travel period is between 17 January 2016 – 31 May 2016, subject to availability with the following blackout dates unavailable between 23 March 2016 – 30 March 2016.
35. Travel using the Tasmania prize must be booked by 31 January 2016. The prize includes two (2) return economy flights to Hobart ex Perth, Sydney, Brisbane, Adelaide, Melbourne, Canberra and Darwin. Flights are subject to availability. Tickets are non-transferable, non-upgradeable, non-refundable and non-redeemable for cash or other goods or services. The prize also includes four (4) nights twin share accommodation at one or more of the Innkeepers Hotels in Strahan, Stanley, Smithton, St Helens or Swansea locations and a National Parks Pass, covering nineteen (19) Tasmanian National Parks. Accommodation offered is based on standard room types only and does not include meals, beverages and incidentals. Four (4) nights cannot be redeemed at one property. Not transferable or redeemable for cash. Travel period is between 1 April 2016 – 24 December 2016, subject to availability with the following blackout dates unavailable between 7 April 2016 – 30 April 2016 and 30 June 2016 – 21 July 2016 and 20 September 2016 – 12 October 2016.
36. Travel using the Hong Kong prize must be booked by 31 January 2016. The prize includes two (2) return economy flights to Hong Kong ex Perth, Sydney, Brisbane, Adelaide, Melbourne, and Cairns via Cathay Pacific and domestic flights via Flight Centre for the winner to reach their nearest departing airport from Canberra, Darwin and Hobart. Flights are subject to availability in 'V' class. Valid for Cathay Pacific services with 'CX' flight number only. Tickets are non-transferable, non-upgradeable, non-refundable and non-redeemable for cash or other goods or services. The following costs are to be borne by the passenger: travel costs to and from the points of departure, travel insurance, accommodation, excess baggage over and above the approved 2 bags at 23kg each per person, meals, all taxes, levies and surcharges, and any other travel related expenses. No Frequent Flyer points will be accrued as part of this prize. The prize also includes four (4) nights accommodation at The Park Hotel Hong Kong on weekdays (Sunday – Thursday) and a Lantau Island day tour for two (2) people. It is the responsibility of



the prize winner to cover themselves for travel insurance, health requirements and ensure they have valid passports (6 months minimum) and visas (if required). Travel period is between 1 January 2016 – 30 June 2016, subject to availability with the following blackout dates unavailable between 5 February 2016 – 12 February 2016 and 1 March 2016 – 5 March 2016 and 7 April 2016 – 30 April 2016.

37. Travel using the Dubai prize must be booked and issued by 31 January 2016. The prize includes two (2) return economy flights to London with a stopover in Dubai ex Perth, Sydney, Brisbane, Adelaide or Melbourne via Emirates and domestic flights via Flight Centre for the winner to reach their nearest departing airport from Canberra, Darwin or Hobart. Flights are subject to availability in 'T' class. Valid for Emirates services with 'EK' flight number only. Tickets are non-transferable, non-upgradeable, non-refundable and non-redeemable for cash or other goods or services. The following costs are to be borne by the passenger: travel costs to and from the points of departure, travel insurance, accommodation, excess baggage over and above the approved 2 bags at 23kg each per person, meals, all taxes, levies and surcharges, and any other travel related expenses. No Frequent Flyer points will be accrued as part of this prize. All fare conditions relevant to the fare booked apply, including change fees. Prize must be redeemed in one transaction and cannot be kept for more than one use. If ticket value exceeds that of the prize value then a credit card must be provided for additional payment. The prize also includes four (4) nights twin share accommodation at Waldorf Astoria Dubai and an Arabian Adventures tour for two (2) people, which includes meet and assist on arrival, return airport transfers, private city tour and private desert dinner. It is the responsibility of the prize winner to cover themselves for travel insurance, health requirements and ensure they have valid passports (6 months minimum) and visas (if required). Travel period is between 1 December 2015 – 31 October 2016, subject to availability with the following blackout dates unavailable between 20 December 2015 – 7 January 2016 and 24 March 2016 – 30 March 2016 and 7 April 2016 – 30 April 2016 and 30 June 2016 – 21 July 2016 and 20 September 2016 – 12 October 2016.
38. Final value of trip booked using a travel Prize is based on the desired destination (where flexible) and departure/return dates selected by the Prize Winner. The Prize Winner will be responsible for payment of any amount in excess of the Prize value.
39. Once a travel Prize has been booked, full amendment and cancellation fees apply to the Prize Winner as per the standard booking terms and conditions of Flight Centre Travel Group Limited (available at [www.flightcentre.com.au](http://www.flightcentre.com.au)) and the airline conditions of carriage.
40. Travel Prizes may have blackout travel periods as stipulated by provider of the Prize.
41. The Prize does not include transfers, visas, travel insurance, pre/post accommodation, spending money, excess baggage, excursions/tours, optional activities, freight tipping, extension of stay, additional passengers, passports, visas or any other items not articulated in the prize details.
42. Any passes, tickets or vouchers issued as part of the Prize are subject to prevailing terms and conditions of use and any tickets, passes or vouchers are only valid for use within the stated duration on the passes or tickets issued or the duration of the chosen prize, whichever is earlier.
43. Prize winners agree to allow nominated #givethegiftottravel Flight Centre consultant to book all travel.

## **General**

36. The personal information of entrants will be collected to enable the Promoter to administer and promote this promotion and to contact the Prize Winner (or, if applicable, the winner of an Unclaimed Prize Draw). Entrants agree that the Promoter may handle their personal information in accordance with the Promoter's privacy policy, which is available at:

<http://www.flightcentre.com.au/privacy>. Entrants agree that the Promoter may use their personal information for marketing purposes. If an entrant does not truthfully provide all requested personal information, the Promoter may determine that they are not eligible to win the Prize.

37. The Prize Winner consents to the use of their name, suburb of residence, image and social media name or handle for promotional and marketing purposes. The personal information of the Prize Winner and their travel companion(s) (if applicable) may be provided to others assisting, including prize suppliers and deliverers, and to authorities that regulate this promotion.
38. All entrants who submit any entry to the Promoter: (a) grant the Promoter and its licensees and assignees a non-exclusive licence to exercise all rights in perpetuity throughout the world in the entry material and all other material provided by the entrant to the Promoter pursuant to this promotion at any time; and (b) represent and warrant that the exercise of the rights granted to the Promoter in these terms and conditions will not infringe the rights of any third parties; and (c) indemnify the Promoter against any loss or damage resulting from any breach of the foregoing representation and warranty.
39. By entering this competition entrants agree to allow the Promoter to repost their entry/submission on the Promoter's Facebook, twitter, instagram, vine, youtube, linkedin and pinterest accounts, the Promoter's website ([www.flightcentre.com.au](http://www.flightcentre.com.au)) and blog within the Promoter's electronic direct mail (EDM) communication pieces.
40. To the extent permitted by law, the Promoter is not responsible or liable for:
  1. inaccurate/incorrect transcription of entry information;
  2. purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, sent with insufficient postage (where entry is by post), or sent other than as directed in the entry instructions;
  3. any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
  4. the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;
  5. unauthorised human intervention in any part of the competition;
  6. electronic or human error which may occur in the administration of the competition;
  7. any loss suffered or sustained, to person or property and including, but not limited to, consequential (including economic) loss arising in connection with the arrangement for supply, or the supply, of any goods or services by any person to a Prize Winner and, where applicable, to any family/persons accompanying a Prize Winner; or
  8. any injury or damage to persons or property, including to the participant's or any other person's computer related to, or resulting from, participation or downloading any materials in this competition.
41. The Promoter will not be liable for personal injury suffered during participation in the promotion or use of the Prize, except to the extent directly caused by the Promoter's negligence. If requested by The Promoter, the Prize Winner(s), and his or her guests, must sign and return any liability release and indemnity provided by the Promoter and/or its contractors as a condition of a Prize being awarded. Failure to return the signed releases and indemnities may result in the entitlement to the Prize being forfeited and the selection of another Prize Winner.
42. This above conditions do not affect, and is not intended to affect, any rights a consumer might have, which cannot be excluded under applicable consumer protection laws. To the fullest extent

permitted by law, any liability of the Promoter or its servant or agents for breach of any such rights is limited to the payment of the cost of having the prize supplied again.

43. This promotion is in no way sponsored, endorsed, administered or associated with Facebook.

44. This promotion is authorised under SA: T15/2072, ACT: TP 15/08133, NSW: LTPS/15/08925.