# Flight Centre Terms and Conditions



#### **LONG FROM - TERMS AND CONDITIONS**

Bupa HI Pty Ltd (ABN 81 000 057 590) (Bupa) and Flight Centre Travel Group Limited (ABN 25 003 377 188) (Flight Centre) make the offer available to you on the following terms and conditions.

#### 1.0 Eligibility criteria

You are an Eligible Customer and can access the Offer only if you meet all of the following requirements:

- you are a new Bupa customer;
- you take out an eligible (in accordance with clause 2 below) new selected combined Hospital and Extras cover between 8 April 2019 and 1 December 2019.
- You make your premium payments by direct debit or payroll deduction (if available);
- you provide a valid email address upon joining;
- you are an Australian resident from New South Wales (NSW), Victoria (VIC), South Australia (SA), Australian Capital Territory (ACT), Tasmania (TAS), Western Australia (WA) or Queensland (QLD). Excludes Northern Territory (NT) residents;
- You maintain your eligible health insurance policy for 60 consecutive days from the join date and meet your payment obligations;

If you meet all the above requirements, you are an Eligible Customer.

# 2.0 Selected Health Insurance policy

If you are an Eligible Customer, you can access the Offer if you take out and maintain in accordance with clause 3 a selected combined health insurance policy.

A selected Health Insurance policy is any single, single parent, single parent plus, couple, family or family plus selected combined Hospital and Extras product or package issued by Bupa, but <u>excludes</u>:

- Hospital only products;
- Extras only products;
- Ambulance only products;
- Overseas Student Health Cover and Overseas Visitors Cover; and Short Stay Visitors Cover;
- Any combined Hospital and Extras product with Budget Extras cover

### 3.0 The Offer

- If you are an Eligible Customer and you maintain your selected health insurance policy for at least 60 days, you will receive a \$300 Flight Centre voucher for couples/families/single parent families and \$150 Flight Centre voucher for singles.
- You agree and consent to Flight Centre and Bupa sharing your customer information for the purpose of fulfilling marketing promotions.

#### 3.1 Fulfilment

# If you:

- are an Eligible Customer;
- join on a selected combined Health Insurance policy between 8 April 2019 and 1 December 2019;
- meet all payment obligations to Bupa via direct debit or payroll deduction (if available) for 60 days; and
- agree to Flight Centre and Bupa sharing your customer information for the purpose of fulfilling marketing promotions,

then your Flight Centre voucher will be emailed to you from Bupa on the email address provided on sign up. Allow 7 working days for your voucher to be sent to your supplied email address.

#### 4.0 General

- 4.1 The Offer is not available with any other Bupa promotional join offer.
- 4.2 The Offer is not available if you join through a price comparison website (including Compare The Market and Health Insurance Comparison).
- 4.3 If you breach these terms and conditions before becoming entitled to the join offer, then Flight Centre may elect, acting reasonably, not to award you with the offers. If Bupa or Flight Centre discover the breach after the offers have been awarded, then Flight Centre may decide, acting reasonably, to remove the offers from your account.

Your offer is provided by Flight Centre, not Bupa.

# 5.0 Flight Centre Voucher Terms and Conditions

5.1 The Promotional Partner for the \$150 and \$300 Flight Centre Travel Vouchers is Flight Centre Travel Group Limited. Redeemable in full at any Flight Centre retail store within Australia towards a new travel booking. No minimum spend is required. Vouchers are subject to their prevailing terms and conditions of use, including expiry dates and are not replaceable if lost, stolen or damaged. A Voucher is valid for 12 months from date of issue. Partial redemption is not permitted. A Voucher's unique code must be presented to consultant at time of booking and the value will be deducted from the total booking cost. Limited to one (1) Voucher per booking. Multiple Vouchers cannot be applied to the same booking. Voucher cannot be used to obtain discounts for existing or past bookings and cannot be used in conjunction with any other offer.

Vouchers are non-refundable, non-exchangeable, non-transferrable, non-replaceable and non-redeemable for cash, credit or
foreign currency products including cash passports. Any unused credit will be forfeited. Photocopies of vouchers will not be
accepted.