

Say Aloha to Hawaii Terms & Conditions

Conditions of Entry

1. Information on prizes and how to enter form part of these Conditions of Entry.
2. Entry is open to Australian residents over the age of 18.
3. The Promoter is Flight Centre Travel Group ABN 25 003 377 188. Employees of Flight Centre Travel Group Limited and their immediate families are not permitted to enter.

Duration of the Promotion

4. The promotion will commence at 12:01am (AEST) on 1 Feb 2020.
5. The promotion will close at 12:00pm (AEST) on 10 Feb 2020.

How to Enter

6. To qualify for the draw, persons must visit www.flightcentre.com.au/competitions/valentines-day and in 25 words or less tell us why they and their partner need to win this romantic getaway to Hawaii and complete the entry form. The two most creative answers will be selected at 10am AEST on 11 Feb 2020 and the shortlisted couples will be notified by 5pm AEST the same day. On the 14 Feb 2020 they will be required to come to Flight Centre Queen Street Mall on Valentine's Day to compete in a "who knows their partner best" game and the winner will be the couple with the highest score.

The Promoter accepts no responsibility for entries delayed, misdirected or undelivered. Incomplete entries will be disqualified. The Promoter shall not be responsible for technical errors in telecommunications networks, Internet access or otherwise preventing entry to any competition.

The Promoter reserves the right to terminate the competition and withhold the prizes in the event that, in the Promoter's opinion, there are insufficient entries for the Promoter to be able to select prize winner or where, in the Promoter's opinion, improper conduct by an entrant (or any number of them) has rendered the competition unfair to all entrants. The Promoter's decision is final with respect to any aspect of the competition, including the determination of any prize winners. No correspondence will be entered into.

Details of Prizes

The prize is:

Return Extra Comfort airfares for two flying Hawaiian Airlines for 2 adults, including 2 x 23kgs of luggage, meals and entertainment, valid for travel 15 Feb 2020. 4 nights accommodation at Waikiki Beachcomber by Outrigger with return airport transfers and 1 x \$500USD Travel Money Oz Currency Pass.

Terms & conditions of Prize

- A. Prize is non-transferable, non-exchangeable, non-replaceable, non-upgradeable and non-changeable.
- B. Airfare is valid for travel on Hawaiian Airlines in Extra Comfort seating. Extra Comfort seating subject to availability at time of booking.
- C. Winner needs to be at least 18yrs of age, hold a valid passport and have obtained an ESTA visa waiver prior to travel.

- D. The prize winner and their partner must travel together and share the same itinerary.
- E. Prize is valid for travel from Brisbane to Honolulu on 15 Feb 2020, returning from Honolulu to Brisbane on 20 Feb 2020.
- F. Prize includes one (1) x Travel Money Oz Currency Pass loaded with \$500 USD (United States Dollar). The prize winner must be over the age of 18 and have a valid Passport or Driver's License for proof of ID. The Travel Money Oz Currency Pass Instant Issue card that will be issued in a Flight Centre store prior to departure. Offer is not redeemable for foreign currency. Mastercard Prepaid Management Services Australia Pty Ltd (ABN 47 145 452 044, AFSL 386 837) arranges for the issue of Travel Money Oz Currency Pass in conjunction with the issuer, Heritage Bank Limited (ABN 32 087 652 024, AFSL 240 984). You should consider the Product Disclosure Statement for the relevant product available at www.travelmoneyoz.com before deciding to acquire the product. Any advice does not take into account your personal needs, financial circumstances or objectives and you should consider if it is appropriate for you. Mastercard® is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated
- G. Prize winner is responsible for making their own way to and from Brisbane airport.
- H. Any excess baggage and incidental items purchased on board will be the cost of the prize winner.
- I. Visitors to the USA will need to apply for a Visa Waiver via the Electronic System for Travel Authorization (ESTA) prior to travelling to the United States. A fee will apply to new ESTA applications and renewals payable by credit or debit card at <https://esta.cbp.dhs.gov>
- J. Additional expenses such as meals, insurance, any tours or activities during free time and items of a personal nature, are at passengers' expense.
- K. Once booked, cancellation and change fees may apply if date changes are made.
- L. Normal booking conditions apply.
- M. Prize is valid for 2 adults travelling.

Total Prize Value: \$5200

*Total estimated prize value may fluctuate due to time of year trip is taken, in relation to high and low seasons. The value of this prize, itinerary and inclusions are correct at time of printing and subject to change at any time. Any change to the prize between the publishing date and the date the prize is claimed is not the responsibility of the promoter(s). The value of the prize is correct as at time of posting.

If the Promoter is unable to provide the prize winner with the Prize, the Promoter reserves the right to supply an alternative prize of similar monetary value.

If the prize winner does not accept any element of the prize (for reasons other than the prize winner and their partner being unable and/or unavailable to travel to Hawaii), the Promoter is not obliged to provide the prize winner with a substitute prize.

Prize Draw

7. On 11 Feb 2020 at 10am, at Flight Centre Travel Group offices, situated at 275 Grey Street, South Brisbane, QLD 4101, all entries entered via www.flightcentre.com.au/competitions/valentines-day will

be exported to an excel spreadsheet and 2 couples will be drawn as finalists who Flight Centre deems to have the most creative entry.

8. The finalists will be required to come to Flight Centre Queen Street, situated at 114 Queen Street, Brisbane, QLD 4000, at 11am on 14 Feb 2020 and compete in a game of "who knows their partner better".

9. The entrant with the highest score from the game will be deemed "Winner" and will be entitled to receive the prize.

Notification of Winner

10. The prize winner will be notified in person and given a letter within 48 hours of the draw.

11. The prize winner's details will be published on the competition webpage on the 14 Feb 2020 at www.flightcentre.com.au/competitions/valentines-day

12. All prizes will be e-mailed out to the prize winner no later than 14 Feb 2020.

No Liability

13. To the extent permitted by law, the Promoter is not responsible or liable for:

(i) inaccurate / incorrect transcription of entry information;

(ii) purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, or made other than as directed in the entry instructions;

(iii) any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;

(iv) the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any Website;

(v) unauthorised human intervention in any part of the competition;

(vi) electronic or human error which may occur in the administration of the competition;

(vii) any loss suffered or sustained, to person or property and including, but not limited to, consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangement for supply, or the supply, of any goods or services by any person to a prize winner and, where applicable, to any family/persons accompanying a winner; or

(viii) any injury or damage to persons or property, including to the participant's or any other person's computer related to, or resulting from, participation or downloading any materials in this competition.

14. The Promoter will not be liable for personal injury suffered as a result of prize winnings. The prize winner(s) and his or her guests (if any), must sign and return any liability release and indemnity provided by the Promoter and/or its contractors as a condition of a prize being awarded. Failure to return the signed releases and indemnities will result in the entitlement to the prize being forfeited and the selection of another winner.

15. These conditions do not affect, and are not intended to affect, any rights a consumer might have, which cannot be excluded under applicable consumer protection laws. To the fullest extent permitted by law, any liability of the Promoter or its servant or agents for breach of any such rights is limited to the payment of the cost of having the prize supplied again.

Unclaimed Prize Draw

16. If the prize winner cannot be notified or if the prize is not claimed/winner can't travel ("the unclaimed prize"), an unclaimed prize draw for the unclaimed prizes will be conducted on 13 Feb 2020 at 12pm (AEST) at Flight Centre Travel Group offices, situated at 275 Grey Street, South Brisbane, QLD 4101.

17. Should an unclaimed prize draw be necessary, prize winner of the unclaimed prize draw will be notified by telephone, email and mailed letter detailing their prize.

18. Any unclaimed prizes will be emailed out to the winner no later than 13 Feb 2020.

19. In the event of an unclaimed prize draw for this promotion the results will be published on 13 Feb 2020 on the competition webpage at www.flightcentre.com.au/deals/win

General

20. The prize winner consent to the use of their name, suburb of residence and image for promotional and marketing purposes and agree to participate in reasonable promotional activities as requested by the Promoter.

21. If there is an event beyond the Promoter's reasonable control which prevents or hinders the conduct of the promotion or the Promoter's ability to deliver the prize to the winner, then the Promoter subject to regulatory authority approval may in its sole discretion cancel the promotion. Further the Promoter may at its sole discretion recommence the promotion under the same conditions

22. Entry into this competition is deemed acceptance of these terms and conditions.

23. The Promoter may at its discretion refuse to award any prize to any entrant who fails to comply with these conditions of entry.

24. The Promoter's decision is final and no correspondence will be entered into.

25. All entrants who submit any entry to the Promoter: (a) grant the Promoter and its licensees and assignees a non-exclusive licence to exercise all rights in perpetuity throughout the world in the entry material and all other material provided by the entrant to the Promoter pursuant to this promotion at any time; and (b) represent and warrant that the exercise of the rights granted to the Promoter in these terms and conditions will not infringe the rights of any third parties; and (c) indemnify the Promoter against any loss or damage resulting from any breach of the foregoing representation and warranty.

By entering this competition entrants agree to allow the Promoter to repost their entry/submission on the Promoter's Facebook, Twitter, Instagram, YouTube, LinkedIn, Google+ and Pinterest accounts, the Promoter's website and blog within the Promoter's electronic direct mail (eDM) communication pieces.

Each prize winner consents to the use of their name, suburb of residence, image and social media name or handle for promotional and marketing purposes.

Promoter's Details

26. The Promoter is Flight Centre Travel Group ACN 003 377 188 located Flight Centre Travel Group offices, situated at 275 Grey Street, South Brisbane, QLD 4101. The personal information of entrants will be collected to enable the Promoter to administer and promote this competition and its winner and may be used to market its services to the entrants. The personal information of the entrants will be held and used in accordance with the Promoter's privacy policy which is available at www.flightcentre.com.au. The personal information of winner may be provided to others assisting, including prize suppliers and deliverers, and to authorities that regulate this competition. In the event that entrants decide to opt out of receiving information on promotions, services and market research provided by Flight Centre Travel Group they can email customer.feedback@flightcentre.com or contact the Global Head Office on 07 3083 4765. If an entrant does not truthfully provide all requested personal information, the Promoter may determine that they are not eligible to win the prize.